

**DE ANZA COLLEGE**  
**Student Learning Outcomes (SLOs) Assessment Report**  
**Mapping Program Level Outcomes to Institutional Core Competencies**

**Program/Certificate/Degree Name:**

Computer Applications and Office Systems Program

**Date:**

4/15/11

**Division (if applicable):**

Business and Computer Information Systems

**Program Contact Person:**

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**Phone:**

x5471

See instructions for ICCs reference numbers "Expanded ICCs" tab below. Every program will need an individual sheet.

Attach additional pages as necessary.

Name as DEPT_PLO_ProgramName.xls		Submit as e-mail attachment to outcomes@deanza.edu			
ICC Number #'s	Program Level Outcomes	Means of Assessment and Criteria for Success	Summary of Data Collected	Use of Results	Timeline for Program Modification
2	Acquire information literacy skills to use computer graphics, computer application software, web graphics and office skills to create complex business web documents and demonstrate office skills proficiency.	Test or Performance Assessments of CAOS 112A, 91AM and 104O.	Data indicates that all PLO's/SLO's achieved with at least 70% mastery	We will continue to monitor the success of the PLO's to improve success rate.	None needed
2	Acquire information literacy skills to demonstrate knowledge of computers, operating systems and computer security in order to troubleshoot computer issues.	Test or Performance Assessments of CAOS 90GA, 102M and 108	Data indicates that all PLO's/SLO's achieved with at least 70% mastery	We will continue to monitor the success of the PLO's to improve success rate.	None needed