



Student Health Services  
Program Review Reflection  
2014-2015

- 1. Overview: Assess program, services, division during the 2014-2015 year. Describe accomplishments, challenges and how challenges were addressed. Include evidence that illustrates accomplishments and challenges.**

Staffing was the biggest challenge for 2014-2015 year with evening front desk employee left the department, Clinical Director/NP position was vacant and Health, Education & Wellness director was on sabbatical. The program and services continued with clinical appointments for NP & MD (office visits, physicals, well women exams) and nurse visits (vaccinations, TB testing, reproductive health visits, general health concerns). Self-help supplies were maintained with current staff, who flexed to cover the open positions as much as possible.

Clinic staff were:

- days – 1 admin. assistant, 2 RN, 2 P/T NP, 1 medical director;
- evenings - 1 health services front desk assistant (released from duties during Fall quarter), 2 RN, 2 P/T NP.

Health, Education & Wellness staff were:

- 1 RN (F/T), 1 part-time RN. (this staffing was also disrupted with several staff absences)

Accomplishments were that clinical services and HE&W was able to maintain services despite being down three – four employees.

- 2. Describe how SSSP core services or DSPS, EOPS, CalWORKs program plans were met. Include evidence that illustrate how the core services were met.**

Not Applicable

- 3. Describe how Student Equity goals were met. Include evidence that illustrate how goals were met.**

Health Services meets the Student Equity goals by providing personalized and affordable medical care, health education and community resource information to promote each individual student's physical, social and emotional well-being at whatever level that student is at the time of services. We demonstrate that these services, regardless of location or means of delivery, support student equity by gearing services and educational programs to diverse and underserved populations, which facilitates the achievement of our mission. We offer written, verbal, & visual

means of communicating information. We offer events at different locations and different days of the week to make contact with the greatest number of students. We offer individual and group activities to allow different learning experiences. Program expansion allows greater number of students educated on healthy life habits. Educational (HE&W) events are for all students, and addressed current high risk health topics that many affect targeted student populations. We focused on the physical/mental wellness and personal responsibility through educational experiences. We partner with community organizations to address the physical, mental, emotional, spiritual and social health of students and strengthen and inspire the well-being of the entire college community. Our website has information & links re: LGBTQI concerns, Alcohol & other drugs (AOD), SaVE issues (assault awareness), low cost community health services, and other community educational links. The Student Advisory Committee with students, staff, faculty and community members bring suggestions and guidance to ensure Equity goals are met.

**4. Enrollment Management (if applicable): Analysis of course offerings and what is needed for 2015-2016 course offerings.**

Not Applicable

**5. Resource requests based on previous Program Reviews and/or Annual Program Review Updates.**

Space - we've determined based on programming and services offered that additional staffing and larger physical space are essential to maintaining and continuing to offer even basic level of services to students. This conclusion was reached after review of CAL OSHA standards, HIPPA and other state regulation. Health Services clinic in its current space is not capable to pass certification. Adjustments have been made (lighted exit signs & evacuation maps in each exam room), but more is needed (privacy space between patients at front desk and at clinic treatment area, injection area. Additional exams rooms are in desperate need). Currently there is no wheelchair access to existing exam rooms. Health Education program shares a small office, restricting concurrent activities (Tobacco Cessation counseling and any other health counseling or event planning/processing). Request for additional space have been denied for the past 9 years despite compliance concerns. We were to expand into Police/Security's adjoining offices while Police moved to Flint space – but recently informed that the college was short on funding to move the District Police Department. DeAnza's student population of ~21,000 cannot be served safely in approximately 1,100 sq ft Health clinic space.

**6. Other Relevant Information:**

Not Applicable

